

Helpful Information About Upcoming Changes

What is changing?

As our world changes due to factors like extreme weather, conflict and the COVID-19 pandemic, the needs of the children, families and communities we work with change, too. That is why we are transforming the way we work – and how we share updates with you about your impact – to best meet these changing needs.



Instead of supporting our Global Child Sponsorship Programme and receiving updates on one child participating in that programme, you will now hear stories of multiple children and communities your donation benefits. We will share updates with you about your impact, with a focus on the programmes you help make possible.



Why are you discontinuing child sponsorship?

After several years of internal consultation and review, we have decided to transform our support model from individual child sponsorship to a more flexible, unrestricted, and efficient model to support the collective needs of children and communities facing the most urgent challenges today. This will allow us to support more children, families, and communities across the globe.



What will happen to the child I was sponsoring?

We are not leaving any sponsored children or communities behind – our programmes continue to serve these children as long as they choose to remain enrolled in our programmes.



Will I still receive updates on the child I was sponsoring?

In our new model, fundraising initiatives for the Global Child Sponsorship Programme, updates on the child participating in that programme, and correspondence with a child will no longer be available.

Are there alternative ways for me to support the children besides child sponsorship?

Absolutely. You may become part of Journey Around the World, a new innovative programme from Save the Children Hong Kong, to change the lives of children in China, Ethiopia, Nepal, Vietnam, Zambia and regions of greatest need. This programme includes, but is not limited to, areas where we currently operate child sponsorship initiatives.

What are the differences between traditional child sponsorship and Journey Around the World?

Traditional Child Sponsorship	Journey Around the World
Operational costs are relatively high	Operational costs are relatively low
Only 20% of global sponsors send correspondence, creating inequities and negative feelings , such as jealousy and sadness, among children	Ensure equality among all children so that they feel more included and engaged in our programmes
The programme is limited to impact area	The programme is flexible across countries
Supporter communication includes updates on the child, correspondence and Annual Status Report	Supporter communication includes more stories, regular updates and annual updates

When will this change take place?

We will make this change starting from 1st January 2026. We are committed to making this transition as smooth as possible for our donors and the children and communities we support.

Who can I contact if I have questions or want to make a change to my account?

Please contact us at our Donor Service Team at hkinfo@savethechildren.org or +852 3160 8686, Monday-Friday, 9:30am-6pm.

